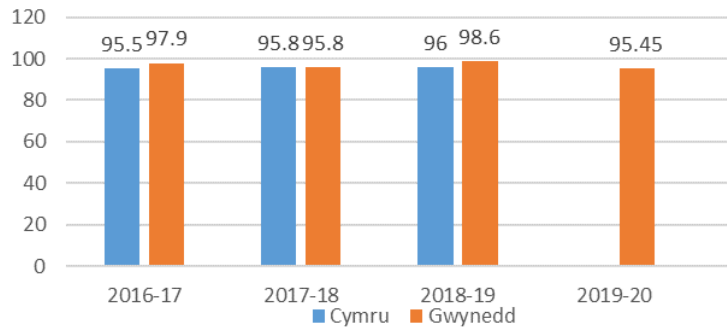


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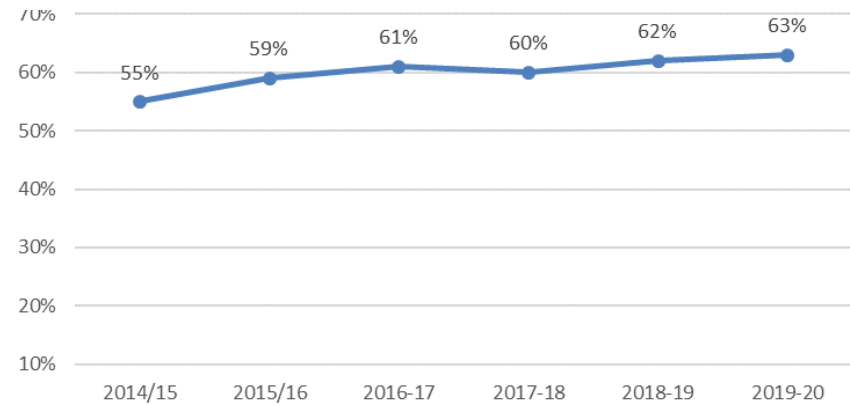
Performance Measures for Highways and Municipal Department

Percentage of streets that are clean
(Information based on internal and external review)

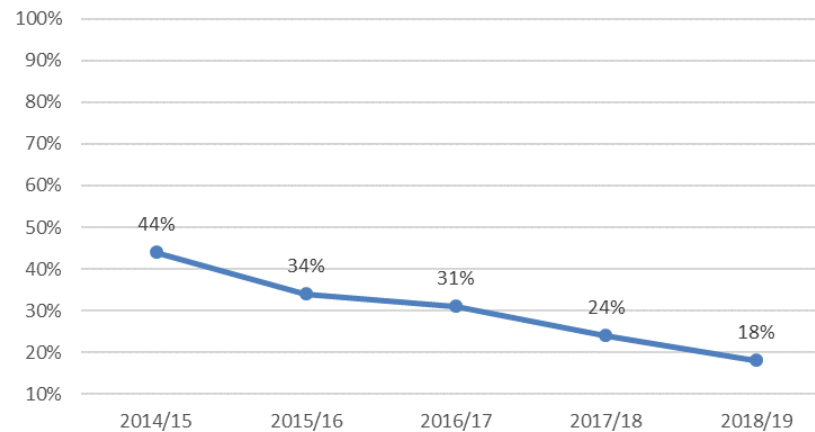


(2019-20 based on internal review only)

Percentage of urban waste collected by the Local Authority and prepared for reuse, recycling or composting



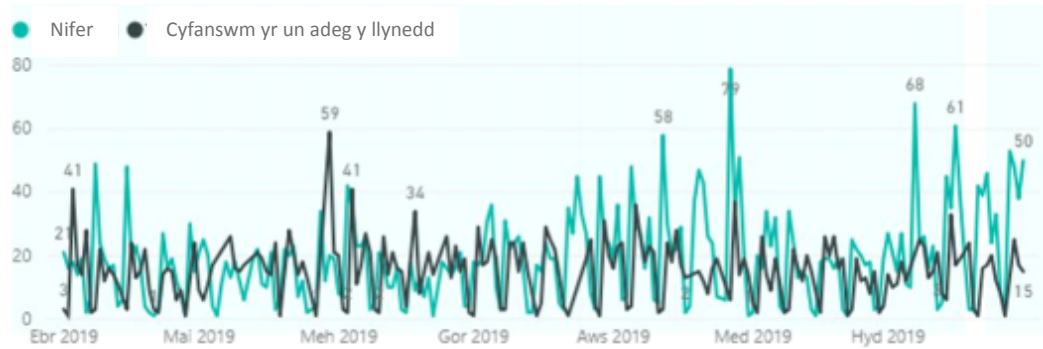
Percentage of urban waste sent to landfill



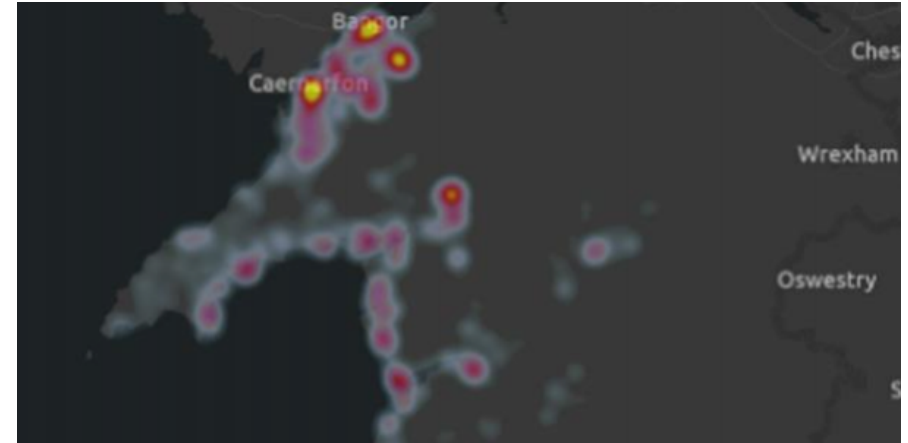
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Number of missed collections (recycling boxes and food bins)



A graph highlighting missed collections for food service and recycling boxes for the period 1/4/2019 to 31/10/2019 compared to the same period in 2018.

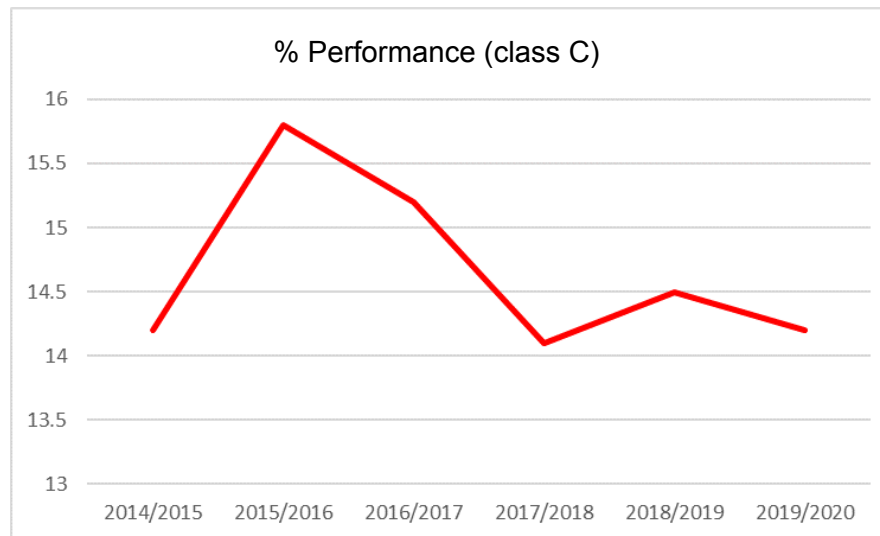
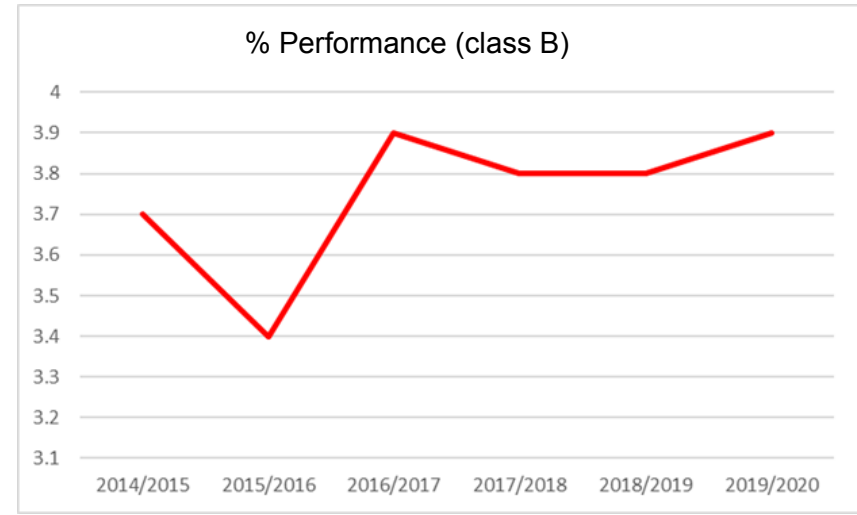
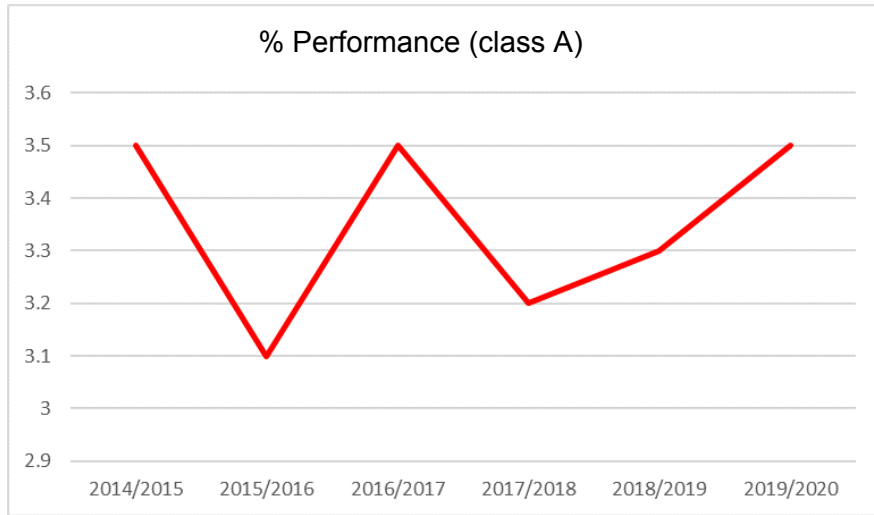


The above Heat Map shows the locations of food and recycling box missed collections for the period 1/4/2019 to 31/10/2019.

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Percentage of roads in poor condition



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Performance Measures for Gwynedd Consultancy Department

New Building Control Performance Measures 2019-20

Côd	Disgrifiad/ Description	Ebr	Mai	Meh	Gor	Aws	Med	Hyd
BC-02	Bodlonrwydd Cwsmer	9.9	9.6	9.9	10	9.8	9.5	9.7
	Customer Satisfaction							
BC-03	Amser o dderbyn hysbysiad o strwythur peryglus i fod wedi ei ddiogelu	1	1	1	1	1	1	1
	Time from receiving notification of a dangerous structure to "made safe"							
BC-04	Amser o gyflwyno cais "enwi a rhifo tai neu stryd" i cadarnhad ei fod wedi ei gofrestru (dyddiau)	13	4.6	11	8	22	14.7	10.88
	Time from receiving "street naming & numbering" application to confirmation of registration (days)							
BC-05	Canran o benderfyniadau wnaethpwyd i'r amserlen statudol o 5 wythnos	65.0	76.8	72.4	54.0	56.4	86.8	100
	Percentage of decisions made to the statutory deadline of 5 weeks							
	Canran o benderfyniadau wnaethpwyd i'r amserlen statudol o 8 wythnos (pan fod pensaer angen estyniad amser)	93.3	94.6	94.8	92	94.9	97.3	100
	Percentage of decisions made to the statutory deadline of 8 weeks (when architect requires extension of time)							